



CARPET FAQ

Q. *Does anyone know of the easiest way to remove glued down padding under carpet?*

A. Use a razor scraper and a pack of replacement blades. Don't forget to turn the blade that comes in the razor scraper around. They sell them with the blade turned around with the dull square side out, so no one gets cut.

Q. *We had a small accident - a hot iron box fell off the iron pad on to the Berber carpet on the floor, and we removed it within a second, but it burnt in the shape of the iron box. The property manager is saying there is no way to replace a part of the carpet and wants to replace the whole room, giving us an estimate cost of \$400. Let me know if it is true that a part of the Berber carpet cannot be replaced. Is there anything I could do except pay \$400?*

A. If you have a piece of carpet from a closet, to use as a bonded insert, the correction is pretty easy. If you have a loop pile carpet, it's easy to get a row in a certain width. The first insert is \$85, and \$50 for each thereafter.

It may be noticeable because you're inserting a piece that has never been walked on, in a spot that has seen traffic and soiling. Chances are that the property manager wants to stiff you for the deposit and then he will have it patched. Call a pro that has the experience to get the patch done correctly. Get a receipt in case it goes to court.

Q. *The wall-to-wall carpet in our new rental apartment has a black border stain where it meets the baseboard and where there are seams in the carpet. This is only in one room (the baby's room of course). Is this an indication of mold/mildew and should we have the carpeting removed by the landlords? The landlords had the carpeting cleaned but it did nothing to get off this black stain in the carpet fabric.*

A. The stain is called filtration. When the A/C or heater are running, they draw air. There happens to be an air gap under the wall, and the carpet next to the wall filters this dirt. You just think it is the seam discoloring at the doorway, but I bet you keep that door closed most of the time. The return air is sucking and the only way for the air to get out of the room with the door closed is under the door. This filters the dirty air, leaving a black strip right across the doorway. This happens quite often with oil burning furnaces. Have the carpets cleaned; it is not mold.

Q. *I'm replacing Berber carpet in a bathroom with vinyl tile. I will use a 1/4" or 1/2" underlayment under the tile. I would rather not use a visible metal transition strip. Can*

anyone give me guidance on how to make a rolled or folded edge?

A. It is called a Z-bar, used in conjunction with a piece of tack strip. Looking down the zbar from the end, it looks like the letter Z. Tack strip is placed on the lower leg of the "Z", to hold it down when fastened. Now you have a metal lip sitting up off the substrate.

Once stretched up on the tack strips, the carpet is cut past the z-bar lip just as wide as the lip. The carpet is then rolled over and then under that metal lip. Then take a hammer and beat the carpet at the roll over crimping the metal z-bar, which then holds the carpet from coming out of the roll and tuck.

Q. *I have a carpet in the bedroom that is connected to ceramic tile in the hallway. The carpet is coming loose from the ceramic tile. What can I do to reattach the carpet?*

A. Pull the carpet back carefully so as not to damage it any further. Examine the wooden tack strip, making sure it isn't loose, or the pins are not all beat down. If they have been beat down as they often are along transitions (this is most common reason for the carpet coming loose), replace the tack strip. Dig and clean out the gap between the wooden tack strip and the tile edge, known as the "gully." Vacuum it out well. Since you don't have latex edge sealer, you can use Elmer's glue. Really! Run a bead of sealer in the gully - it doesn't have to be thick or fill the gully, just make sure it is up against the tile side more. Using a pole stretcher, stretch the carpet up onto the tack strip. Trim any excess, leaving enough to tuAn Oriental rug is a finely crafted piece of workmanship that needs special care. A few preventative measures can be employed to extend the life of an Oriental rug that may be handed down, or already has been handed down, from one generation to the next.

As with many rugs, utilizing padding beneath the rug is more than simply adding to the comfortable feel of the rug. No matter how careful we are, normal daily activity can lead to rugs becoming misshapen through the movement of furniture, the transfer of possessions, and walking activity.

Padding can reduce slippage of the rug that eventually results in the bunching up of the rug. The placement of padding provides more stability for the rug and lessens the occurrence of unsightly creases.

Additionally, to avoid creases caused by furniture, it is essential to use some type of protection underneath the furniture, such as glides, to prevent crushing of the rug fibers. Plus, care should be taken when rearranging furniture on an Oriental rug. Take your time and use proper measures to avoid crushing the rug as you move the furniture. Using several people to help you lift and carry the furniture is the best option for moving furniture.

Vacuuming your rug frequently to remove particles of dirt, dust, and grime is an excellent way to maintain its beauty. Depending on the amount of traffic the rug experiences in a normal week, you should vacuum the rug on at least a weekly basis. Remember to vacuum under and around furniture as well.

If the room where the rug is located receives a steady flow of traffic on a daily basis, then you should vacuum it on at least an every two to three day schedule to maintain its pristine appearance. It is always easier to remove dirt before it becomes ground into the rug.

Cleaning spills from your Oriental rug is also going to require caution. The most important thing to remember is exactly the same thing that you remember for cleaning any spills at all. Remove the spill immediately.

If the spill is a dry substance, then simply clean up the particles completely without applying any pressure on the substance. Vacuum any remaining residue from the area.

If the spill is a liquid substance, immediately soak any excess moisture up with clean paper toweling. Next, wet the spot with clean water and blot the area with clean paper toweling. Repeat this step as many times as is necessary until the stain is no longer visible and the area is completely dry. Each time you rinse the area with clean water, the stain will continue to rise up in the fibers so that you are able to completely remove it.

If the spill is one that has been made with food, remove as much of the food as is possible taking care not to rub the food into the fibers of the rug. Next, use a clean knife to carefully scrape up additional residue from the spill. Once you have removed as much of the food as possible, carefully wet the area with clean water and blot the area with clean paper toweling until it begins to feel dry.

Repeat this step as many times as is necessary until the stain is no longer visible and the area is completely dry. Each time you rinse the area with clean water, the stain will continue to rise up in the fibers so that you are able to completely remove the stain from the rug.

Whenever you decide to have the rug thoroughly cleaned, you should use a professional rug cleaning service. Remember that an Oriental rug is woven from delicate fabrics that require special cleaning. Therefore, use a professional service to maintain your rug's high quality. Check references for the company's performance record if possible.

ROK'WELL.BIZ MAINTENANCE TIPS

Carpet Repair and Removal

Q. Is there an effective way to remove glued padding under any carpet?

A. Use a razor scraper and a pack of replacement blades. Don't forget to turn the blade that comes in the razor scraper around. They are sold with the blade turned inwards with the dull square side out, so no one gets hurt.

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It may be noticeable because you're inserting a piece that has never been walked on, in a spot that has seen traffic and soiling. Chances are that the property manager may be overcharging you for the deposit and then he will have it patched. Call a professional that has the experience to get the patch done correctly. Get a receipt in the event the it goes to court.

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